Zugersee
Schifffahrt

Charter cruises – frequently asked questions and answers

With Zugersee Schifffahrt, you can plan your own personal cruise on the MS Zug or MS Rigi. You can find all the information you need here: www.zugersee-schifffahrt.ch/en/charter-cruise/fleet-and-prices/

Capacity and facilities

How many people can the ship accommodate?
Both ships can accommodate between 20 and 225 guests. A charming option for large groups of up to 450 guests: both ships can be hired together. They sail in parallel and are connected by a secure "bridge". Guests can also move safely between the ships on the lake at any time. This allows, for example, different activities to take place on the two ships (aperitifs/dancing on one ship and a gala dinner on the other).

Is there heating/air conditioning/Wi-Fi on board?
Yes, everything you need for comfort and entertainment is available on board.

Is there a crew to ensure safety and navigation?
Yes, depending on the cruise, there is at least one skipper and one sailor on board, and for larger groups there are even two sailors.

Is there service staff on board?
Yes – depending on the catering option booked (e.g. buffet or served menu). Everything is organised and invoiced directly by our exclusive catering partner Gastronautic.

Is the boat trip only enjoyable in summer?
An charter cruise is worthwhile in every season.

Schifffahrtsgesellschaft für den Zugersee AG
An der Aa 6, 6300 Zug | Phone 041 515 58 58
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What rooms are there on the ships?
A cruise always takes place, whatever the weather. Both the open deck and the indoor deck can be occupied and used.

Route and duration

Which routes are possible?
In principle, any route on the lake is possible – special requests must be agreed in advance. The departure and arrival locations can be chosen freely (a surcharge may apply for an empty run).

How long does the trip take?
We recommend 3.5 hours – this allows you to experience the entire Lake Zug in a relaxed manner.

Can individual stops or intermediate stops be made?
Yes, for example at jetties, if guests wish to disembark earlier or board later. These individual stops must be booked in advance.

Is swimming or anchoring permitted?
No, anchoring or jumping into the water from the liner is not permitted by law. As an attractive alternative, the ship can stop at the jetty in Buonas while guests swim at Badi Buonas and then come back on board.

Are there certain times when trips are not possible?
Cruises are always possible, in any season – but are always subject to the ship's crew's schedule.

Guests travel individually. Is the departure time fixed?
With a charter cruise, you are flexible in terms of time. We recommend allowing a certain amount of time at the jetty so that guests can board without time pressure.

We are travelling to Zug by coach. Can it be parked nearby?
Zug is centrally located and easily accessible by public transport and by car/coach. At Bahnhofsteg in Zug, the coach park is located in the immediate vicinity.

Costs and booking

How is the price calculated?
The Zugersee Schifffahrt offer includes boat hire, crew, cleaning and any extras. Catering is offered and invoiced separately by our exclusive catering partner Gastronautic.

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Music, decoration, catering, drones

Is music permitted?
Yes – live bands, DJs or Bluetooth systems are possible. According to the Zug Cantonal Health Office, the volume limit is 96 decibels. From 10 p.m. onwards, quiet hours apply at the pier, i.e. no music may be played on the open deck from this time onwards, but it is permitted indoors.

Can the ship be decorated?
Yes, after consultation with Gastronautic and Zugersee Schifffahrt. For safety and fire protection reasons, open flames, confetti and similar items are prohibited. During Advent, the MS Rigi is festively decorated as a "ship of lights".

Can I bring my own catering?
No. Gastronautic is the catering provider on the ships. All meals are freshly prepared on board using regional ingredients.

Can a drone be used during a charter cruise?
Subject to prior consultation and compliance with the regulations applicable on board, the use of drones is generally permitted. Please inform us of your request when planning your event. Certain drone models require a licence, for which the owner is responsible.

Safety and weather

What happens in bad weather?
The ships also sail in rain or wind. The open deck can be closed at the sides with tarpaulins. Even in thunderstorms and storms, sailing is safe.

What happens in cases of force majeure?
For operational reasons, cruises may be cancelled – and, if possible, postponed.

How is safety regulated on board?
Safety is our top priority: the ships comply with all legal requirements. Life jackets are available on board and the highly trained and experienced crew regularly practise emergency scenarios. The emergency services have their own infrastructure in place in case of an emergency on Lake Zug.

Are there any rules regarding smoking?
For safety reasons, smoking is only permitted on the open deck. Smoking is strictly prohibited in the interior. In addition, there has always been a ban on fireworks on our vessels, which also includes sparklers and similar items.

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